



OVERVIEW · AGENTS

Agents keep working while you do something else.

An agent gets a task, tools and limits. Then it runs the task and records every step.

EIGHT AGENTS

Eight agents for documents, processes and communication. Each with its own page and clear limits.

EIGHT AGENTS

Who takes on which work.

Every agent has a clear job, its own tools and a point where a person decides.

IDP agents

Fields, tables and checks from any document, without templates.

paperoffice.ai/en/ai-idp-intelligent-document-processing-automation

Datasheet (PDF) · [paperoffice-ai-datasheet-idp-intelligent-document-processing.pdf](#)

Workflow agents

Multi-step flows from intake to filing, with approvals.

paperoffice.ai/en/ai-workflow-agents-agentic-process-automation

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Chat agent

Answers from your documents, with sources.

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Conversation Agent · Phone

Take calls, understand them and record them on the case.

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Ticket agent

Capture requests, classify them and route them onward.

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Helpdesk AI

Channels, knowledge and escalation in one place.

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Automatic replies

Chat and phone answer standard cases, tickets go to your team.

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QUESTIONS ABOUT AGENTS

Where agents help and where they do not.

What separates an agent from a rule?

A rule runs fixed steps. An agent gets a goal, picks tools and decides between steps, while staying inside your limits and approvals.

How does an agent know what is right?

From your documents, your knowledge base and the rules you describe. Anything uncertain goes to a person.

Do agents need their own data store?

No. They work on the same workspaces and documents as the rest of the platform.

Can an agent act without approval?

Only where you allow it. Payments, sending and deletions can be tied to approvals; everything else runs with a log.

Do we see what happened?

Yes. Every step is in the audit trail with time, model, input and result.

What does running them cost?

Agents bill per processing run; prices are on the pricing page and the relevant product pages.

GET STARTED

Agents keep working

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